BRUNO RODRIGUES GARCIA

Back-End Developer +55 13 9 9642-8264 | bruno.rogues.garcia@gmail.com | LinkedIn:

https://www.linkedin.com/in/brunogarciaydev | Github: https://www.github.com/brunoydev | Santos, SP

PROFESSIONAL EXPERIENCE

Contele Soluções Tecnológicas | Santos, SP Junior Development Analyst | May 2024 – Jul 2024

- Achieved a 60% reduction in recurring user support tickets by proactively hunting, investigating, and reporting application bugs.
- Leveraged a suite of diagnostic tools including Firebase Crashlytics, GCP BigQuery, and Browser DevTools
 to analyze crash reports, query user data, and inspect API calls, successfully identifying critical bugs ranging
 from UI defects to memory leaks.
- Authored and managed detailed bug reports as **GitHub Issues**, providing clear instructional texts and video recordings to ensure efficient reproduction and resolution by the development team.
- Acted as the first point of contact for client-reported issues, analyzing complaints to accurately differentiate between user usability errors and genuine application bugs.

EDUCATION

Kenzie Academy Brasil | Remote

Full Stack Web Development Certificate | Completed Feb 2024

- Gained proficiency in a comprehensive tech stack including React, NodeJS, TypeScript, Python, PostgreSQL, and Git/GitHub.
- Completed multiple hands-on projects, building full-stack applications from concept to deployment, focusing on RESTful APIs and database management.

Universidade Paulista (UNIP) | Santos, SP

Bachelor of Computer Science | Expected Oct 2028

 Data Structures, Algorithms, Object-Oriented Programming (OOP), Database Systems, Computer Networks, and Software Engineering.

Contact Agenda | Personal Project

- Built a full-stack contact management application using NodeJS/Express for the back-end API and React for the front-end.
- Designed and managed a PostgreSQL database, implementing user authentication and complete CRUD (Create, Read, Update, Delete) functionality.

<u>Ask Forum Project</u> | Personal Project

- Developed a dynamic forum application using NodeJS, EJS, and MySQL.
- Implemented core features for a Q&A system, including data storage, querying, and user interaction logic.

TECHNICAL SKILLS

- Languages: Java, Python, JavaScript, TypeScript, C#
- Back-End: Spring Boot, NodeJS, Express
- Databases: PostgreSQL, MySQL, MongoDB
- Front-End: React, HTML, CSS
- Tools & Platforms: Git, GitHub, Docker, Google Cloud Platform (GCP)

ADDITIONAL COURSES

- NodeJS Expert Udemy (50 hours)
- React Native Udemy (25 hours)